

## AUTOMATED IMMIGRATION CLEARANCE SYSTEM

### WHO CAN USE e-GATES

- 1) **BHUTANESE NATIONALS ABOVE 8 YEARS OF AGE.**
  - MUST HAVE ENROLLED BIOMETRICS WITH THE DEPARTMENT OF CIVIL REGISTRATION AND CENSUS.
- 2) **FOREIGN NATIONALS ABOVE 8 YEARS OF AGE.**
  - MUST HAVE ENROLLED BIOMETRICS WITH THE DEPARTMENT OF IMMIGRATION.

### WHO CAN'T USE e-GATES

- **INDIVIDUALS WHO HAVE NOT ENROLLED BIOMETRICS**

- **CHILDREN BELOW 8 YEARS OF AGE**



- **PERSON CARRYING OVERSIZED LUGGAGE OR ITEM**



Those who are unable to use e-gates shall be facilitated entry/exit from manual counters

## IMPORTANT INSTRUCTION TO FOLLOW

1. PLEASE **STAND DIRECTLY** IN FRONT OF THE e-GATE CAMERA FOR FACIAL RECOGNITION.
2. **NEVER** TRY TO FORCE THE e-GATE OPEN IF IT DOESN'T RESPOND. WAIT FOR OFFICIAL ON DUTY FOR ASSISTANCE
3. **AVOID** RUSHING TOWARDS THE e-GATE.
4. **MOVE PROMPTLY** WHEN THE E-GATE OPENS.
5. **DO NOT** CARRYING **OVERSIZED** LUGGAGE OR ITEMS WHILE USING THE E-GATE.
6. PLEASE **REMOVE HAT, SUNGLASSES, OR MASKS** THAT MIGHT OBSTRUCT FACIAL RECOGNITION.